



**IN-COMMON LABORATORIES**



[www.iclabs.ca](http://www.iclabs.ca)

57 Gervais Drive, North York, Ontario

Toll Free: 1-888-285-7817

PLEASE COLLECT SAMPLES ACCORDING TO THE INSTRUCTIONS IN THE COLLECTION KIT AND THEN SEND SAMPLES TO ICL USING THE INSTRUCTIONS BELOW.

Important: Please label specimen containers with patient's full name & date of birth before shipping to ICL. Name on specimen containers and requisition must match

*Returning Samples for Testing*

1. Please ensure completed requisition is sent with samples to avoid any delays
2. Place your samples in the pre-labeled, prepaid Purolator bag
3. Call Purolator at 1-888-SHIP-123 or 1-888-744-7123
4. Press 1 for pick-up, press 1 for delivery within Canada, press 2 to speak to a customer service representative (CSR)
5. Tell the CSR you have a package for pick up with a pre-printed return label

*PLEASE NOTE: Purolator will not pick up from your home late on a Friday, Saturday or Sunday. Home pick up is best done on Mondays to Thursdays (excluding statutory holidays)*

Contact ICL Client Care if you require additional shipping materials:

Client Care

Monday - Friday: 8:30 am-4:30 pm EST

Phone:416-422-3000 ext 300

Email:[info@iclabs.ca](mailto:info@iclabs.ca)

Toll Free 1-888-285-7817

**IN-COMMON LABORATORIES**



[www.iclabs.ca](http://www.iclabs.ca)

57 Gervais Drive, North York, Ontario M3C 1Z2

Toll Free: 1-888-285-7817

PLEASE COLLECT SAMPLES ACCORDING TO THE INSTRUCTIONS IN THE COLLECTION KIT AND THEN SEND SAMPLES TO ICL USING THE INSTRUCTIONS BELOW.

Important: Please label specimen containers with patient's full name & date of birth before shipping to ICL. Name on specimen containers and requisition must match

*Returning Samples for Testing*

1. Please ensure completed requisition is sent with samples to avoid any delays
2. Place your samples in the pre-labeled, prepaid Purolator bag
3. Call Purolator at 1-888-SHIP-123 or 1-888-744-7123
4. Press 1 for pick-up, press 1 for delivery within Canada, press 2 to speak to a customer service representative (CSR)
5. Tell the CSR you have a package for pick up with a pre-printed return label

*PLEASE NOTE: Purolator will not pick up from your home late on a Friday, Saturday or Sunday. Home pick up is best done on Mondays to Thursdays (excluding statutory holidays)*

Contact ICL Client Care if you require additional shipping materials:

Client Care

Monday - Friday: 8:30 am-4:30 pm EST

Phone:416-422-3000 ext 300

Email:[info@iclabs.ca](mailto:info@iclabs.ca)

Toll Free 1-888-285-7817